



Approved by: Board
Date: 05th Oct 2012

Corporate Social Responsibility Policy Statement

Shannon Foynes Port Company, Ireland's second largest port operation, has statutory jurisdiction over all marine activities on a 500km² area on the Shannon Estuary, stretching from Kerry/Loop Heads to Limerick City. The strategic location of our terminals offers access to the vibrant economy and population of a large part of Ireland.

Our key activities centre on the provision of a safe haven for shipping in the Shannon Estuary by traffic management within the port limits; the maintenance and development of terminal and shore-side facilities; and the operation of cargo handling and logistic services.

Our corporate social objectives aim to apply good business behaviour over and above legal requirements where reasonably practicable, to areas such as health & safety, environmental impact, customer service, working conditions and the community.

SFPC is committed to the development of modern and efficient systems and recognises good Corporate Social Responsibility to be of equal importance to other prime business considerations.

SFPC key CSR Management Areas:

Health & Safety:

- Significant investment in health and safety management, administration and training
- Use of the OHSAS 18001 management system to drive best practice and meet legal obligations.
- Maintain safe and secure port entry within all facilities
- Annually review safety performance with an objective to continually improve.

Environment:

- Commitment to environmentally responsible actions in energy efficiency, conservation, risk management, emergency planning, and responsible waste management
- Encourage wide consultation, dialogue and cooperation between port users and stakeholders to facilitate sustainable economic development.
- Embracing new technologies and management systems to assess and minimise the company's 'carbon footprint'
- Implementation of effective management systems (PERS) as a key component of business to drive continual improvement in environmental performance

Community:

- Embracing co-habitation and dialogue with national, regional & local authorities and local communities
- Conserve good relations with those effected by our activities and operations
- Promote public awareness through local media, company website and familiarisation programmes such as open days & school visits
- Improve support and interaction with local residential and business communities.
- Improve the image of our ports within the communities of Foynes & Limerick, different ranges of external stakeholders, wider communities and general public
- Facilitate public access to our archived records in a controlled environment.

Marketplace:

- Maintain the highest ethical standards in accordance with the code of practice for governance of state bodies.
- Use the externally validated ISO 9001:2008 management system to provide and measure appropriate 'duty of care' and service in respect of stakeholders, customers and suppliers
- Enhancing the international reputation of the Shannon Region as a unique natural environment available for sustainable development.
- Develop strategic plans to promote and support the provision of port infrastructure and services in the Shannon Estuary into the future
- Promote our Ports as key economic drivers within the region
- Monitor and evaluate customer satisfaction and promote continual improvement

Workplace:

- Providing best practice labour standards and employee welfare
- Support Human Resources to ensure all aspects contribute to business success
- Promote equal opportunity and progress equality and diversity throughout the company.
- Support training and development programmes to provide core skills requirements, personal development and continuous professional development to facilitate business success
- Provide proper management, custody, care and conservation of records and archives.

Responsibility:

The Responsibility for the overall direction of the CSR Policy lies with Board and the Chief Executive. The Chief Executive and Management Team ensure that the Policy is understood, implemented and maintained at all levels of the organisation.

SFPC will provide resources in terms of people, materials and equipment to ensure the delivery of this policy.

Signed: _____



Pat Keating
Chief Executive Officer

Date: _____

